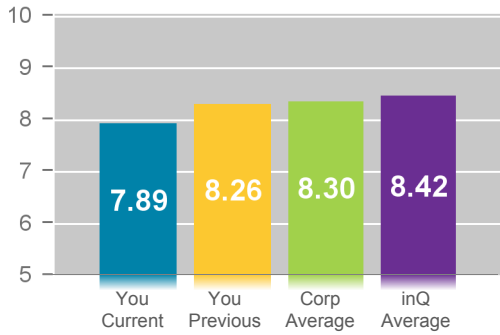
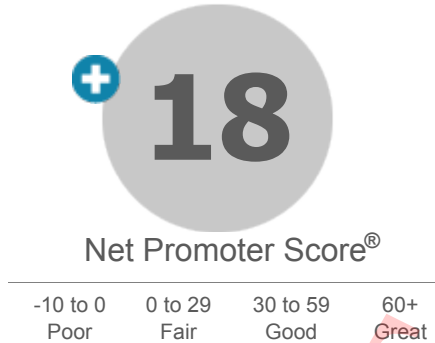


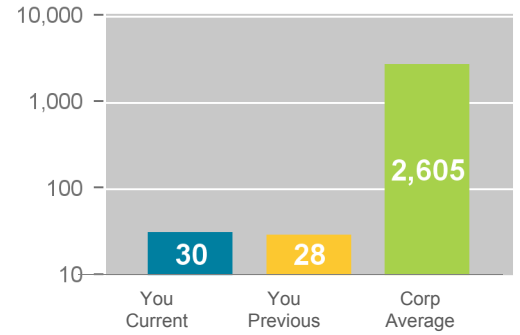
Overall Experience



Likelihood to Recommend



Your Responses



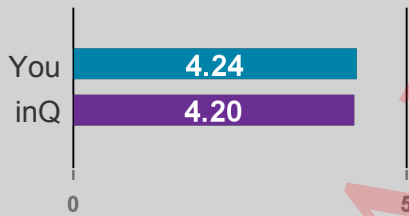
Key drivers that contribute to a **MORE POSITIVE** experience

The results on the items below correlate to a higher score on the overall experience question.

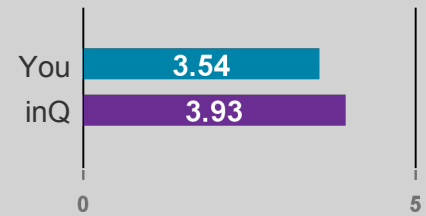
Key drivers that contribute to a **LESS POSITIVE** experience

The results on the items below correlate to a lower score on the overall experience question.

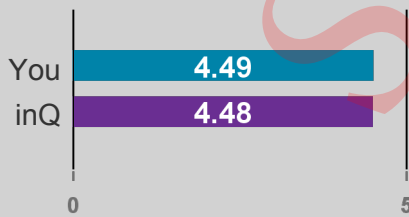
+ 0.03 Dining services



-0.39 The staff regularly discusses my care with me.



+ 0.01 Overall, I am satisfied with the staff.



-0.31 Maintenance



+ -0.01 This community has a home-like atmosphere.



-0.30 I can make choices about my daily routine.

