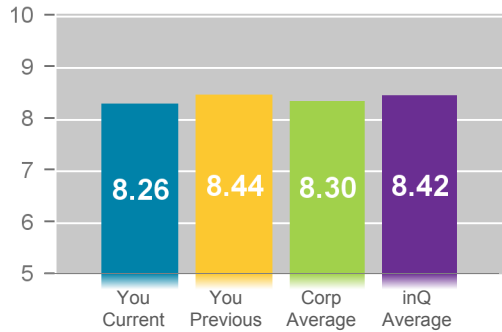
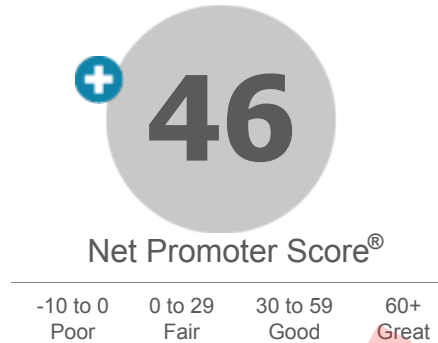


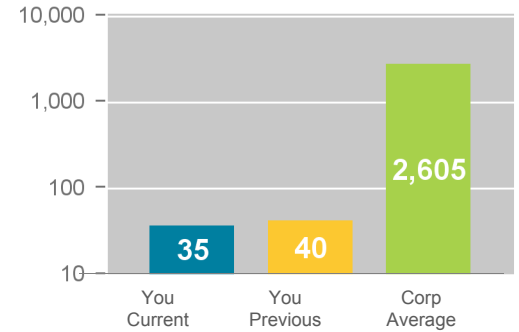
Overall Experience



Likelihood to Recommend



Your Responses



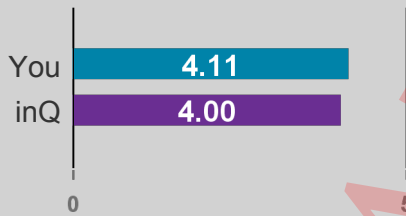
Key drivers that contribute to a **MORE POSITIVE** experience

The results on the items below correlate to a higher score on the overall experience question.

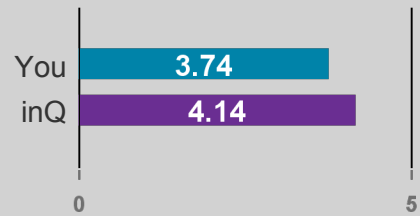
Key drivers that contribute to a **LESS POSITIVE** experience

The results on the items below correlate to a lower score on the overall experience question.

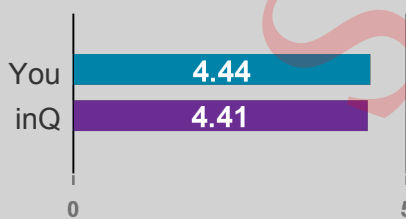
+ 0.11 This community provided a home-like environment.



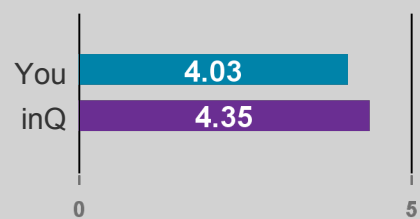
-0.41 Physician(s)



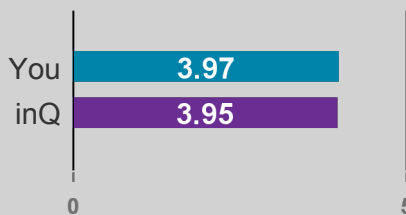
+ 0.04 Housekeeping



-0.32 Social services



+ 0.02 The staff responded promptly to my requests.



-0.24 Management or administration

