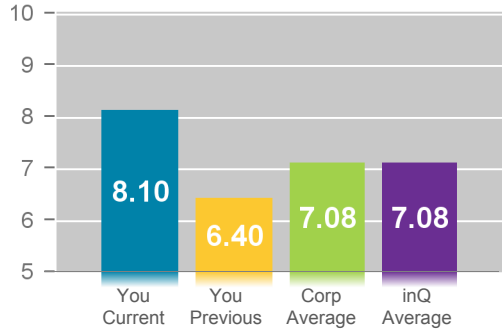
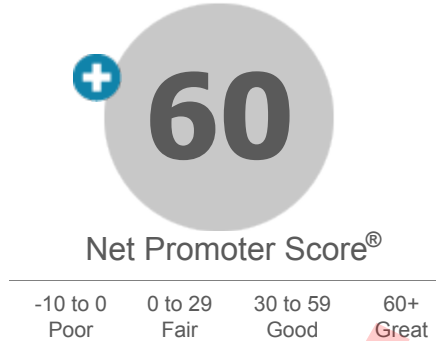


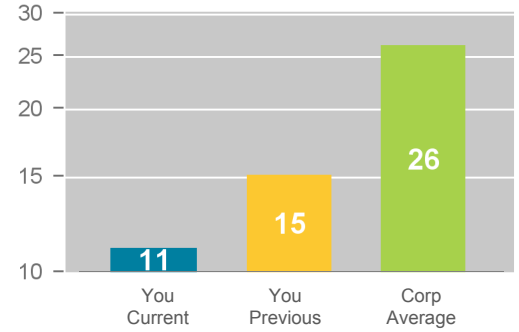
Overall Experience



Likelihood to Recommend



Your Responses



Key drivers that contribute to a **MORE POSITIVE** experience

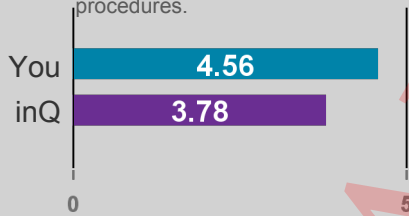
The results on the items below correlate to a higher score on the overall experience question.

Key drivers that contribute to a **LESS POSITIVE** experience

The results on the items below correlate to a lower score on the overall experience question.

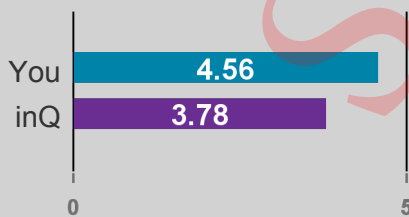
+ 0.77

I feel I have the opportunity to provide input into the development and implementation of policies and procedures.



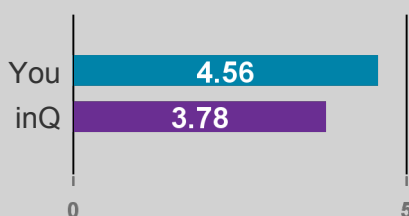
+ 0.77

I have access to community policies and procedures.



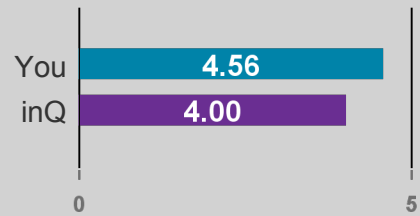
+ 0.77

The staff genuinely cares about my well-being.



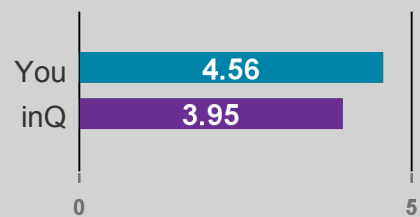
- 0.56

Housekeeping



- 0.60

I have the necessities I want to feel at home in my residence.



- 0.60

I can make choices about my daily routine.

