

Community Name Goes Here Skilled Nursing Resident Experience Power Survey

Instructions: Please read each statements. "Does Not Apply". Be honest ab	If you have no exp	perience w	ith the s	ubject of th	e stater	nent, marl	· —
1. Overall, I am satisfied with the care and services provided to me at this community.	$ \begin{array}{c cccc} \hline 10 & 9 & 8 \\ \hline & Strongly Agree} $		6 —— Ne	5 4	3	2 Strongly D	$egin{array}{ccc} 1 & 0 \ & & & & & & & & & & & & & & & & &$
2. How likely is it that you would recommend this community to a friend or family member?	10 9 € ← Extremely Like		6 —— Ne	5 4	3	2 Extremely U	$egin{array}{cccc} & & & & & & & & & & & & & & & & & $
Please rate the quality of CARE from the following departments at this community.	•	Very Good	Good	Neutral	Poor	Very Poor	Does Not Apply
3. Overall quality of care							
4. Nursing staff							
5. Physician(s)							
6. Social services							
7. Therapy							
Please rate the quality of SERV		.,				.,	
receive from the following depar community.	tments at this	Very Good	Good	Neutral	Poor	Very Poor	Does Not Apply
8. Overall quality of services							
9. Housekeeping							
10. Dining services							
11. Activities and programs							
12. Management or administration							



